



## Using Acrobat 9 Pro

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## Security / Opening secured documents



# Restrict URLs and attachments in PDFs

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Acrobat warns you any time you try to open a URL (website) or a file attachment that uses a disallowed file type. URLs and disallowed file types (for example, EXE) are potentially dangerous because they can transfer or run programs, macros, or viruses that can damage your computer.

You can allow Acrobat to contact specific websites by adding those URLs to your list of allowed websites in the Trust Manager preferences. Remove any URLs you no longer want to visit. To open file attachments in Acrobat, respond to a prompt by indicating that you always allow files of that type. The file type is then added to a list stored in the registry. To restrict a file type that you permitted in the past, reset this list to its default settings in the Trust Manager preferences.

## Trust Manager preferences

To open the Trust Manager preferences, open the Preferences dialog box, and select Trust Manager on the left.

### Allow Opening Of Non-PDF File Attachments With External Applications

When selected, allows file attachments to start external applications when you open the files. You must have the external applications to open the files.

### Restore Default List Of Allowed And Disallowed File Attachment Types

Removes saved settings you chose for opening attachments. For example, if you chose to always open TMP attachments when prompted, TMP appears in the list of allowed file attachment types. By clicking Restore, you remove TMP from the list.

**Change Settings** When clicked, lets you specify the default behavior for accessing the Internet from PDFs. To restrict access to only the URLs you specify, select Let Me Specify A List Of Allowed And Blocked Web Sites (the default). To allow access to all URLs, select Allow All websites. To restrict access with all URLs in PDFs, select Block All Web Sites.

To specify a list of allowed and blocked websites, type each URL in the box, and click Allow or Block. Then, specify the default behavior for Acrobat for websites that are not in the list.

 [Keyboard shortcuts](#)
 [Legal notices](#)

**Note:** If you open a protected PDF and receive a prompt to allow or block a URL, select *Remember My Action For This Site*. This reply adds the URL to this list.

**Load Trusted Root Certificates From An Adobe Server** Allows Acrobat to automatically download trust settings from an Adobe server.

**Ask Before Installing** When selected, prompts the user when new root certificates are downloaded from Adobe. Click *Update Now* to check for and install new root certificates immediately.



## Comments (10)

**dansch37**

February 20, 2009

most of those preferences are greyed out for me. is that because I ont have pro "extended"?



**ben rogers** (Moderator)

February 23, 2009

The question is too vague to adequately answer. What is included in "most"? An answer requires knowing what specifically is greyed out. However, the following is true: Acrobat and Adobe reader have the same dialog with the same functionality active. By default, only the *Restore* button should be greyed out. The fact that the button is disabled means you have not changed the attachment defaults.

**Carlos Parada**

March 2, 2009

I have created a pdf from a web site in my local disk. In one of the pages there is a link pointing to a jpg file. It will open with a browser. The link has been created automatically by Acrobat 9: "Open web link, file:/// etc." When clicking at it a dialog comes: "Allow" or "Block". To remove that dialog, I turned to the Trust Manager. I have allowed everything that can be allowed, but the dialog keeps coming up. So I decided to allow it specifically, clicking at "change settings". But when I try to paste the URL, Acrobat will not allow it. In the Trust Manager this "file:///" is apparently regarded as a non-PDF attachment, although the action that Acrobat automatically created regards it as a link, and refers to it as a URL. However, as I've already said that "URL" cannot be pasted in the Trust Manager. Either I'm missing something here, or else Acrobat is not consistent. I'm unable to allow this "URL" and as a result the dialog keeps coming up each time I click at the link. You could say: change the link, make it to "Open File" instead. But it's not just one link: they are more than one hundred, and besides I wish to let a browser open those jpgs. It seems to me that what prompts a browser to open the jpg is that the address is indeed a URL, but as I say the Trust Manager does not regard it as a URL.



**ben rogers** (Moderator)

March 23, 2009

Hello. I was just made aware of this question and I'm currently working on it. There may be a bug, but I'm not sure and am following up with the engineers. I can tell you that I see the same behavior on my machine. I should also point out that Acrobat views URL access to a local file as dangerous, so it may not be possible to bypass this dialog. I'll let you know.



**ben rogers** (Moderator)

March 26, 2009

It is not possible to add a local file as an allowed URL in the Trust Manager. You would be able to go to *Enhanced Security* and set the parent folder as a trusted folder to make it work, but there is a bug. Apparently it works on some machines. It doesn't on my system, but it does on an engineer's

system. Try enhanced security and set a privileged location. If that doesn't work, there's no fix now. Thanks for your detailed question.

**Carlos Parada**

March 30, 2009

Thank you, Ben Rogers, for your answer. I have still to check that out. With Acrobat 9 I have encountered yet another problem. In several of my html files there is the Greek letter "Omega" (&#x03A9;). Acrobat 9 simply doesn't recognize it. Instead a blank space appears where the omega should be. To solve this I needed to create those pages with Acrobat 7 (which doesn't have any difficulties with that), and then quit and continue adding the pages which don't contain an "omega" with Acrobat 9. Do you know how to solve this, how to "teach" Acrobat 9 to "read" that character?

 **JoAnn Davis** (Administrator)

April 10, 2009

Carlos,

Acrobat help is not the best place to resolve issues with custom projects. At this point, I suggest that you post your question in one of the forums:

<http://www.adobeforums.com/cgi-bin/webx/.3bbeda8b/>

or

<http://www.acrobatusers.com/forums/aucbb/index.php>

**Carlos Parada**

April 10, 2009

JoAnn Davis, Do you really mean that writing Ω (omega) in Adobe Dreamweaver CS3 and then creating a pdf with Adobe Acrobat Pro which excludes the omega would be an "issue with custom projects", not to be answered by help? Omega (Ω) is in your standard keyboard, and Acrobat 7 does it. What's happening?

 **JoAnn Davis** (Administrator)

April 21, 2009

Carlos,

We'd like to know how exactly you are converting the HTML to PDF – by printing to Adobe PDF printer, by using the web capture button in a browser, by invoking web capture in Acrobat, or creation in some other product.

JoAnn

 **ben rogers** (Moderator)

May 5, 2009

Hi Carlos: If you are running Acro 7 and 9 on the same machines, then it's probably a bug. If you are running 7 and 9 on different machines, then you likely don't have the correct font installed on the machine running 9. Install the font.

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